

<b>Document Title</b>	Course Outcomes of Operations outsourcing and offshoring ( Fourth Semester) - Two Years Full Time MMS Program
<b>Date of Issue</b>	1-Jan-19
<b>Document / Process Owner</b>	Dr. R.C.Walke/ Mr. Dilip Dalal
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<b>Objectives of this document</b>	To provide Course Outcomes of Operations outsourcing and offshoring (Second Semester) - Two Years Full Time MMS Program
CO1 - Understanding the concept of outsourcing	
CO2 – Understanding the importance of outsourcing to an organization	
CO3- Understanding important factors to be considered in outsourcing	
CO4 – Understanding the process of implementation of outsourcing	
CO5 – Understanding the financial as well as non-financial benefits of outsourcing	
CO6 – Understanding the risks pertaining to outsourcing and mitigation measures	
CO7 - Developing the basic understanding of Offshoring wrt to India	
CO8 Understanding the processes which are normally offshored to India	
CO9- Financial impact of offshoring for organization as well as on India	
CO 10 – Learning about the cost/ non cost issues related to offshoring	
CO 11 – Understanding of the offshoring operations	
CO 12 – Understanding ethics in offshoring operations	
<b>Course Delivery: One session of three hours per week in a semester</b>	